



EVENT PROGRAM

2025 NARPM[®]

ANNUAL CONVENTION AND TRADE SHOW

Monday-Thursday, Oct. 20-23, 2025 | Orlando, FL

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Owners**



**More
Properties**



**Less
Churn**



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Blanket

**The Property Retention
& Growth Platform**



On behalf of NARPM, it is my absolute pleasure to welcome you home to the 37th NARPM National Convention here in Orlando, Florida. Whether this is your first convention with us, or you are a returning attendee, we are thrilled to have you as part of this year's event!

This convention promises to be an unforgettable experience filled with engaging sessions, expert speakers, and plenty networking opportunities.

You are joining many property management professionals from across the country for an unforgettable experience of learning, networking, and rejuvenation in the heart of Florida. Set against the lush backdrop of the Caribbean-inspired Loews Sapphire Falls Resort, our convention blends cutting-edge industry insights with motivational keynotes, practical workshops, and connection-driven events.

This is your space to grow, be inspired, and elevate your impact. Let's spark new ideas, strengthen leadership, and create communities that thrive-together.

Amy Hanson, MPM® RMP®
2025 NARPM® President

A handwritten signature in black ink that reads "Amy Hanson". The script is fluid and cursive.





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Past Presidents

Ralph Tutor	1987-88	Sylvia L. Hill, MPM® RMP®	2007
Susan Gordon, MPM® RMP®	1988-90	Betty Fletcher, MPM® RMP®	2008
Steve Urie, MPM® RMP®	1990-91	Fred Thompson, MPM® RMP®	2009
Peggy Rapp, MPM® RMP®	1991-92	Vickie Gaskill, MPM® RMP®	2010
*Ivan "Rocky" Maxwell, MPM® RMP®	1992-93	Tony A. Drost, MPM® RMP®	2011
Dave Holt, MPM® RMP®	1993-94	Jayci Holton, MPM® RMP®	2012
Kittredge Garren, MPM® RMP®	1994-95	James Emory Tungsvik, MPM® RMP®	2013
Donna Brandsey, MPM® RMP®	1995-96	Stephen D. Foster, MPM® RMP®	2014
Robert A. Machado, MPM® RMP®	1996-97	Andrew L. Propst, MPM® RMP®	2015
Mark Kreditor, MPM® RMP®	1997-98	Bart Sturzl, MPM® RMP®	2016
Denny Snowdon, MPM® RMP®	1998-99	Steve Schultz, MPM® RMP®	2017
Raymond Scarabosio, MPM® RMP®	1999-00	Brian Birdy, MPM® RMP®	2018
Melissa Prandi, MPM® RMP®	2000-01	Eric Wetherington, MPM® RMP®	2019
Mike Mengden, MPM® RMP®	2002	Kellie Tollifson, MPM® RMP®	2020
Chris Hermanski, MPM® RMP®	2003	Scott Abernathy, MPM® RMP®	2021
Andrea Caldwell, MPM® RMP®	2004	Liz Cleyman, MPM® RMP®	2022
Marc Banner, MPM® RMP®	2005	Tim Wehner, MPM® RMP®	2023
Rose G. Thomas, MPM® RMP®	2006	Melissa Sharone, MPM® RMP®	2024

**Deceased*

2025 Board Officers

President

Amy Hanson, MPM® RMP®
president@narpm.org

Past President

Melissa Sharone, MPM® RMP®
pastpresident@narpm.org

President-Elect

DD Lee, MPM® RMP®
presidentelect@narpm.org

Treasurer

Angela Holman, MPM® RMP®
treasurer@narpm.org

Secretary/CEO

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2025 Directors/RVPs

Atlantic Region

Steve Pardon, MPM® RMP®
atlanticrvp@narpm.org

Central Region

Tracy Streich, MPM® RMP®
centralrvp@narpm.org

Pacific & Pacific Islands Regions

Jerrold Jay Jenson, RMP®
pacificrvp@narpm.org
pacificislandsrvp@narpm.org

Southwest Region

Benjamin Parham, RMP®
southwestrvp@narpm.org

Southeast Region

Katie McNeeley, RMP®
southeastrvp@narpm.org

Northwest Region

Hana Goodrich, RMP®
northwestrvp@narpm.org

2025 Committee Chairs

Communications

Miranda Garrett, MPM® RMP®
communicationschair@narpm.org

Finance

Angela Holman, MPM® RMP®
treasurer@narpm.org

Member Services

Jessica Barnes Watts
memberserviceschair@narpm.org

Professional Development

Pamela Greene, MPM® RMP®
profdevelopmentchair@narpm.org

Governmental Affairs

Mike Mengden, MPM® RMP®
govtaffairschair@narpm.org

**Annual Convention &
Trade Show Chair**

Tyler Allumbaugh, RMP®
conventionchair@narpm.org

**Broker/Owner Conference
& Expo Chair**

Melissa Hargreaves, RMP®
brokerownerchair@narpm.org

Technology Chair

Zeeshan Bhimji
technologychair@narpm.org

Affiliate Advisory Chair

Brittany Reed
vendoracchair@narpm.org

Women's Council Chair

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womenscouncilchair@narpm.org



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2025 Convention Committee

Thank you to these dedicated NARPM® Members, who have engineered a great 2025 Convention.

Convention Committee Chair:

Tyler Allumbaugh, RMP®

Committee Members:

Terra McFetridge, Vice Chair

Melanie Lopez, RMP®

Lauren Croasmun

Chris Matteucci

Taylor Laurence

Sarah Hazen

Brittany Reed

Savannah Perry, NARPM® Conferences & Convention Coordinator

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Booth 603

Convention Information

Location

Welcome to our 2025 NARPM® Annual Convention and Trade Show. We are happy that you are here, and hope that this Convention and your attendance at the Loews Sapphire Falls Resort is enjoyable, rewarding, educational and fulfilling.

Convention Dress

Appropriate dress for all parts of the NARPM® Convention is business casual. Remember, hotel meeting room temperatures vary greatly, especially in the exhibit hall, so please dress accordingly – layers are good.

Endorsement

Inclusion in the Convention program of advertisements and other material, including workshop presentations, does not reflect the endorsement of NARPM®.

Please help make a comfortable convention experience for all

Smoking is prohibited at all Convention events. Please turn off all cell phones and pagers or put them on vibrate mode during sessions. Thank you.

Schedule of Events

To see an updated schedule of events, visit

www.narpmconvention.com/schedule/

Or download the CVENT event app where you can also find the schedule, information on speakers, the floorplan and more!

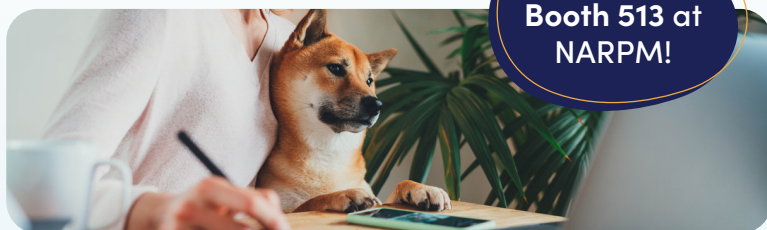




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NARPM®

Antitrust Statement

NARPM® ANTITRUST STATEMENT It is the policy of the NARPM® to comply fully with all antitrust laws. The antitrust laws prohibit, among other things, any joint conduct among competitors that could lessen competition in the marketplace. NARPM®'s membership is composed of competitors; they must refrain from discussing competitively sensitive topics, including those related to pricing (such as rates, fees, or costs), individual competitors or specific business transactions, or controlling or allocating markets. NARPM® shall not restrict members' ability to solicit competitors' clients. NARPM® shall not restrict members' ability to advertise for business, provided the advertising is not false, deceptive or otherwise illegal.



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Antitrust Guidelines

Association Meetings – To minimize the possibility of antitrust problems at association gatherings, the following guidelines should be followed at all meetings of the Board of Directors and committees, as well as all association-sponsored conventions, trade shows, training seminars, conferences, and task force and working group sessions.


- **DO NOT** discuss your prices or competitors' prices with a competitor (except when buying from or selling to that competitor) or anything which might affect prices such as costs, discounts, terms of sale, or profit margins.
- **DO NOT** agree with competitors to uniform terms of sale, warranties, or contract provisions.
- **DO NOT** agree with competitors to divide customers or territories.
- **DO NOT** act jointly with one or more competitors to put another competitor at a disadvantage.
- **DO NOT** try to prevent your supplier from selling to your competitor.
- **DO NOT** discuss your future pricing, marketing, or policy plans with competitors.
- **DO NOT** discuss your customers with your competitors.
- **DO NOT** make statements about your future plans regarding pricing, expansion, or other policies with anti-competitive overtones. Do not participate in discussions where other members do.
- **DO NOT** propose or agree to any standardization, the purpose of which is anti-competitive, e.g., to injure your competitor.
- **DO NOT** attend or stay at any informal association meeting where there is no agenda, no minutes are taken, and no association staff member is present.
- **DO NOT** do anything before or after association meetings, or at social events, which would be improper at a formal association meeting.
- **DO NOT** interpret or enforce the association's Code of Ethics without direction from the leadership.
- **DO NOT** regard compliance with the association's Code of Ethics as justification for anti-competitive communications or actions.
- **DO NOT** represent that the association prohibits or limits advertising, marketing or solicitation other than as the law authorizes prohibitions or limitations.
- **DO NOT** issue any document or communication on behalf of the association unless with proper authorization.
- **DO** send copies to an association staff member of any communications or documents sent, received, or developed by you when acting for the association.
- **DO** alert every employee in your company who deals with the association to these guidelines.
- **DO** alert association staff and legal counsel to anything improper.
- **DO** be conservative. If you feel an activity might be improper, ask for guidance from association staff or legal counsel in advance.


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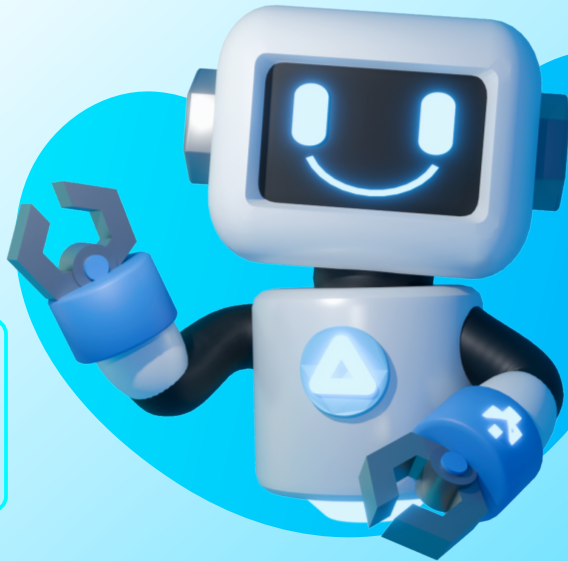


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EXHIBITHALL **FLOORPLAN**

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Blanket Solutions	701	Citizen Home Solutions	800

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