

EVENT PROGRAM

2025 NARPM® ANNUAL CONVENTION AND TRADE SHOW

Monday-Thursday, Oct. 20-23, 2025 | Orlando, FL

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Real performance means creating value for everyone in the real estate ecosystem. See how AppFolio's performance platform can help you create magical and effortless experiences for your residents, clients, teams, and more at **booth 601.**





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Stop Losing Doors & Grow



New Owners



More Properties



Less Churn



See Blanket for yourself BOOTH #701



The Property Retention & Growth Platform



On behalf of NARPM, it is my absolute pleasure to welcome you home to the 37th NARPM National Convention here in Orlando, Florida. Whether this is your first convention with us, or you are a returning attendee, we are thrilled to have you as part of this year's event!

This convention promises to be an unforgettable experience filled with engaging sessions, expert

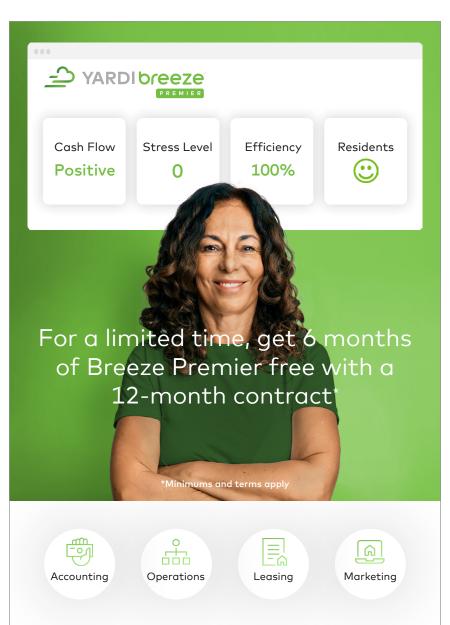
speakers, and plenty networking opportunities.

You are joining many property management professionals from across the country for an unforgettable experience of learning, networking, and rejuvenation in the heart of Florida. Set against the lush backdrop of the Caribbean-inspired Loews Sapphire Falls Resort, our convention blends cutting-edge industry insights with motivational keynotes, practical workshops, and connection-driven events.

This is your space to grow, be inspired, and elevate your impact. Let's spark new ideas, strengthen leadership, and create communities that thrivetogether.

Amy Hanson, MPM® RMP® 2025 NARPM® President







Ready to make work a breeze? Stop by booth 300 for a personalized demo.



Past Presidents

Ralph Tutor	1987-88	Sylvia L. Hill, MPM® RMP®	2007			
Susan Gordon, MPM® RMP®	1988-90	Betty Fletcher, MPM® RMP®	2008			
Steve Urie, MPM® RMP®	1990-91	Fred Thompson, MPM® RMP®	2009			
Peggy Rapp, MPM® RMP®	1991-92	Vickie Gaskill, MPM® RMP®	2010			
*Ivan "Rocky" Maxwell, MPM® RMP®	Tony A. Drost, MPM® RMP®					
Dave Holt, MPM® RMP®	1993-94	Jayci Holton, MPM® RMP®	2012			
Kittredge Garren, MPM® RMP®	1994-95	James Emory Tungsvik, MPM® RMP®	2013			
Donna Brandsey, MPM® RMP®	1995-96	Stephen D. Foster, MPM® RMP®	2014			
Robert A. Machado, MPM® RMP®	1996-97	Andrew L. Propst, MPM® RMP®	2015			
Mark Kreditor, MPM® RMP®	1997-98	Bart Sturzl, MPM® RMP®	2016			
Denny Snowdon, MPM® RMP®	1998-99	Steve Schultz, MPM® RMP®	2017			
Raymond Scarabosio, MPM® RMP®	1999-00	Brian Birdy, MPM® RMP®	2018			
Melissa Prandi, MPM® RMP®	2000-01	Eric Wetherington, MPM® RMP®	2019			
Mike Mengden, MPM® RMP®	2002	Kellie Tollifson, MPM® RMP®	2020			
Chris Hermanski, MPM® RMP®	2003	Scott Abernathy, MPM® RMP®	2021			
Andrea Caldwell, MPM® RMP®	2004	Liz Cleyman, MPM® RMP®	2022			
Marc Banner, MPM® RMP®	2005	Tim Wehner, MPM® RMP®	2023			
Rose G. Thomas, MPM® RMP®	2006	Melissa Sharone, MPM® RMP®	2024			
		*Deceased				

2025 Board Officers

President

Amy Hanson, MPM® RMP® president@narpm.org

Past President

Melissa Sharone, MPM® RMP® pastpresident@narpm.org

President-Elect

DD Lee, MPM® RMP® presidentelect@narpm.org

Treasurer

Angela Holman, MPM® RMP® treasurer@narpm.org

Secretary/CEO

Troy Garrett CEO@narpm.org

BUILDIUM + NARPM PRESENT:

THE 11TH ANNUAL



PROPERTY MANAGEMENT INDUSTRY REPORT

Explore trends from 3,200+ property managers, renters, and owners—plus expert insights and practical strategies for your business.



2025 Directors/RVPs

Atlantic Region

Steve Pardon, MPM® RMP® atlanticrvp@narpm.org

Central Region

Tracy Streich, MPM® RMP® centralrvp@narpm.org

Pacific & Pacific Islands Regions

Jerrold Jay Jenson, RMP® pacificrvp@narpm.org pacificislandsrvp@narpm.org

Southwest Region

Benjamin Parham, RMP® southwestrvp@narpm.org

Southeast Region

Katie McNeeley, RMP® southeastrvp@narpm.org

Northwest Region

Hana Goodrich, RMP® northwestrvp@narpm.org

2025 Committee Chairs

Communications

Miranda Garrett, MPM® RMP® communicationschair@narpm.org

Finance

Angela Holman, MPM® RMP® treasurer@narpm.org

Member Services

Jessica Barnes Watts memberserviceschair@narpm.org

Professional Development

Pamela Greene, MPM® RMP® profdevelopmentchair@narpm.org

Governmental Affairs

Mike Mengden, MPM® RMP® govtaffairschair@narpm.org

Annual Convention & Trade Show Chair

Tyler Allumbaugh, RMP® conventionchair@narpm.org

Broker/Owner Conference & Expo Chair

Melissa Hargreaves, RMP® brokerownerchair@narpm.org

Technology Chair

Zeeshan Bhimji technologychair@narpm.org

Affiliate Advisory Chair

Brittany Reed vendoracchair@narpm.org

Women's Council Chair

Misty Berger, MPM® RMP® womenscouncilchair@narpm.org



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2025 Convention Committee

Thank you to these dedicated NARPM® Members, who have engineered a great 2025 Convention.

Convention Committee Chair:

Tyler Allumbaugh, RMP®

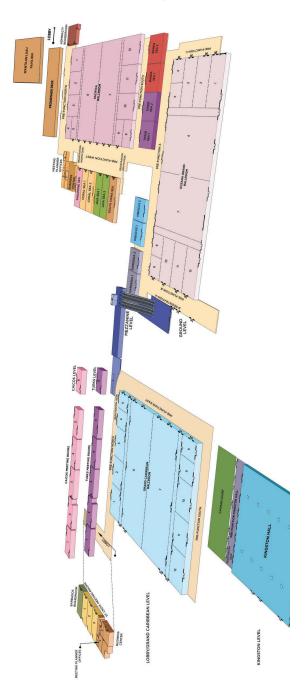
Committee Members:

Terra McFetridge, Vice Chair Melanie Lopez, RMP® Lauren Croasmun Chris Matteucci Taylor Laurence Sarah Hazen Brittany Reed

Savannah Perry, NARPM® Conferences & Convention Coordinator



Hotel Floorplan



THE LOEWS TEETING COMPLEX

Loans for *Every* Investor Strategy

DSCR Rental • Fix & Flip • Fix-to-Rent
New Construction • SFR Portfolio



Booth 603

Convention Information

Location

Welcome to our 2025 NARPM® Annual Convention and Trade Show. We are happy that you are here, and hope that this Convention and your attendance at the Loews Sapphire Falls Resort is enjoyable, rewarding, educational and fulfilling.

Convention Dress

Appropriate dress for all parts of the NARPM® Convention is business casual. Remember, hotel meeting room temperatures vary greatly, especially in the exhibit hall, so please dress accordingly – layers are good.

Endorsement

Inclusion in the Convention program of advertisements and other material, including workshop presentations, does not reflect the endorsement of NARPM®.

Please help make a comfortable convention experience for all Smoking is prohibited at all Convention events. Please turn off all cell phones and pagers or put them on vibrate mode during sessions. Thank you.

Schedule of Events

To see an updated schedule of events, visit www.narpmconvention.com/schedule/

Or download the CVENT event app where you can also find the schedule, information on speakers, the floorplan and more!





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NARPM® Antitrust Statement

NARPM® to comply fully with all antitrust laws. The antitrust laws prohibit, among other things, any joint conduct among competitors that could lessen competition in the marketplace. NARPM®'s membership is composed of competitors; they must refrain from discussing competitively sensitive topics, including those related to pricing (such as rates, fees, or costs), individual competitors or specific business transactions, or controlling or allocating markets. NARPM® shall not restrict members' ability to solicit competitors' clients. NARPM® shall not restrict members' ability to advertise for business, provided the advertising is not false, deceptive or otherwise illegal.



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NARPM® Antitrust Guidelines

Association Meetings – To minimize the possibility of antitrust problems at association gatherings, the following guidelines should be followed at all meetings of the Board of Directors and committees, as well as all association-sponsored conventions, trade shows, training seminars, conferences, and task force and working group sessions.

- DO NOT discuss your prices or competitors' prices with a competitor (except when buying from or selling to that competitor) or anything which might affect prices such as costs, discounts, terms of sale, or profit margins.
- DO NOT agree with competitors to uniform terms of sale, warranties, or contract provisions.
- DO NOT agree with competitors to divide customers or territories.
- DO NOT act jointly with one or more competitors to put another competitor at a disadvantage.
- **DO NOT** try to prevent your supplier from selling to your competitor.
- DO NOT discuss your future pricing, marketing, or policy plans with competitors.
- DO NOT discuss your customers with your competitors.
- **DO NOT** make statements about your future plans regarding pricing, expansion, or other policies with anti-competitive overtones. Do not participate in discussions where other members do.
- **DO NOT** propose or agree to any standardization, the purpose of which is anticompetitive, e.g., to injure your competitor.
- **DO NOT** attend or stay at any informal association meeting where there is no agenda, no minutes are taken, and no association staff member is present.
- **DO NOT** do anything before or after association meetings, or at social events, which would be improper at a formal association meeting.
- DO NOT interpret or enforce the association's Code of Ethics without direction from the leadership.
- **DO NOT** regard compliance with the association's Code of Ethics as justification for anti-competitive communications or actions.
- DO NOT represent that the association prohibits or limits advertising, marketing or solicitation other than as the law authorizes prohibitions or limitations.
- **DO NOT** issue any document or communication on behalf of the association unless with proper authorization.
- DO send copies to an association staff member of any communications or documents sent, received, or developed by you when acting for the association.
- DO alert every employee in your company who deals with the association to these
 guidelines.
- **DO** alert association staff and legal counsel to anything improper.
- DO be conservative. If you feel an activity might be improper, ask for guidance from association staff or legal counsel in advance.

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Google Ads 🔘 Automated Rental Analysis

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LinkedIn Ads Reputation Management

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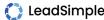




































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Enterprise Bank	725	Mason 723	Firebot, Inc. 721	Fourandhalf 719	LeaseGuard 717		Property Accounting Co. 713	Foxen 711	Super 709	TransUnion 707	Strategic PM 705	RentScale 703	Blanket 701	
	Absolute Property Maintenance 724	Hawk Operations 722	Utility Valet 720	Revela 718	a RentEngine 716		BetterWho 712	b NextBrick 710	ge. FlyBy 708	ProfitCoach	- 2	Global Strategic 702	Property io Meld 700	NCE
Domos 627	EZ Repair Hotline 625	Paraspot Al 623	Fyxed 621	Stovetop Frestop 619	Abodea 617		Onsight PROS 613	CredHub 611	AvidXchange com 609	Planet Synergy, Inc.	The Appliance Repair Professionals 605	LendingOne 603	Appfolio 601	ENTRANCE
7	HALI	Z	Recovery 620	Pest Share 618	Rent5mart 616		ing ManageCasa 612	Axos Bank 610	Balanced Asset Solutions 608	Steady 606	77	or Turner 602	Second Second 600	
NARPM™	Ē	RPLA	OurPetPolicy 521	Obligo 519	Aptly 517		PetScreening 513	Promas 511	Boom 509	Lula 507	YES VIRTUAL 505	SureVestor 503	ShowMojo 501	
Z	EXHIBIT	FLOORPLAN	Utility Profit CINQ, LLC 520	Conservice 518	VPM Solutions 516			Acranet Tenant Screening 510	e FilterTime 508	CodeBox 506	re Findigs, Inc. 504	Enterprise Bank 502	eadSimple PlanOmatic	
	EX	_	Utility Proi	OJO BOOKEFPING 419	Home Depot 417		PM PathBuilders 413	Utilmate 411	Lighthouse 409	Upkeep Media 407	Propertyware 405	Buildium 403	LeadSimp	1
Core Home Insurance 426	Obie 424	National Tenant Network	i Junk King 420	Inspection Express 418	Pinata 416		Doorloop Chem-Dry	Redbox+ Dumpsters 410		ii WATER DAMAGE 406		Rent Manager 402	Rently 400	ENTRANCE
911 Restoration 327	Keynetics 325	MyRemotely, Al	Apartments .com	CsS Services 319	KindredPM 317		Doorloop 313	Safe Rent Solutions 311	Extenteam Inc.	Rent Finder, ai 307	Anequim LLC 305	PMW 303	Rentvine 301	"
Doorloop	324	Buildium	320	Arrow Exterminators 318	Renters Insurance Solutions 316		Offsite Professionals LLC 312	Tenant- ReportX 310	Nutiliti 308	Virtuallyin- Credible 306	PropDefend 304	BlackSheep- Global LLC 302	Yardi 300	
Conservice	225	Bark Witness 223	Tackl 221	Service Master Bio- Clean 219	Venderoo 217		Trinity Purchasing Services 213	Rescue Cooling Rentals 211	PBI Group	e-Premium 207	The Professional Law Group 205	Office Beacon 203	K Segretto Consulting 201	



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2025 Past Presidents' Charity Fundraiser

to benefit the National Alliance on Mental Illness



NARPM®'s 2025 Past Presidents' Charity is the National Alliance on Mental Illness (NAMI). NAMI is the nation's largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness. It started as a small group of families gathered around a kitchen table in 1979 and has grown into the nation's leading voice on mental health. Today, it is an alliance of hundreds of local affiliates, state organizations and volunteers who work in communities to raise awareness and provide support and education.



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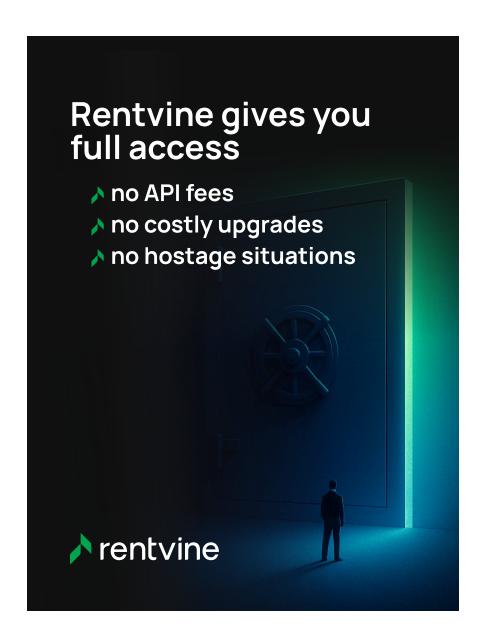


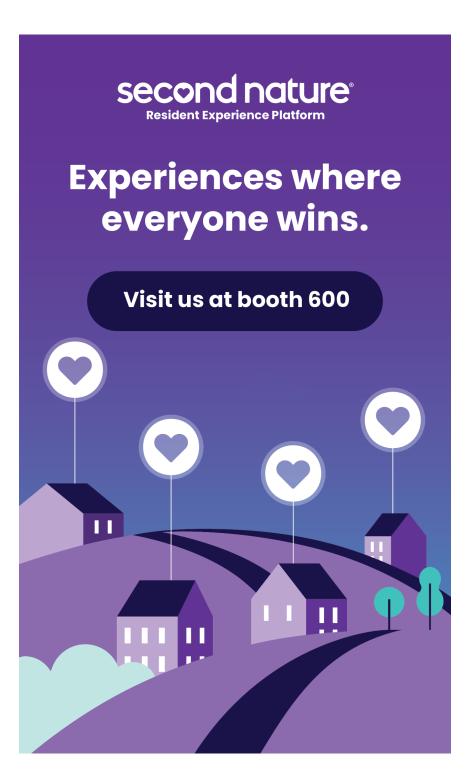


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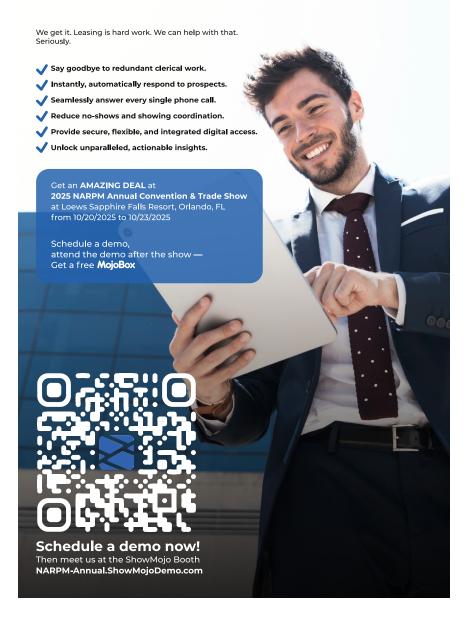




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www.narpm.org/legislative/narpm-capitol-summit